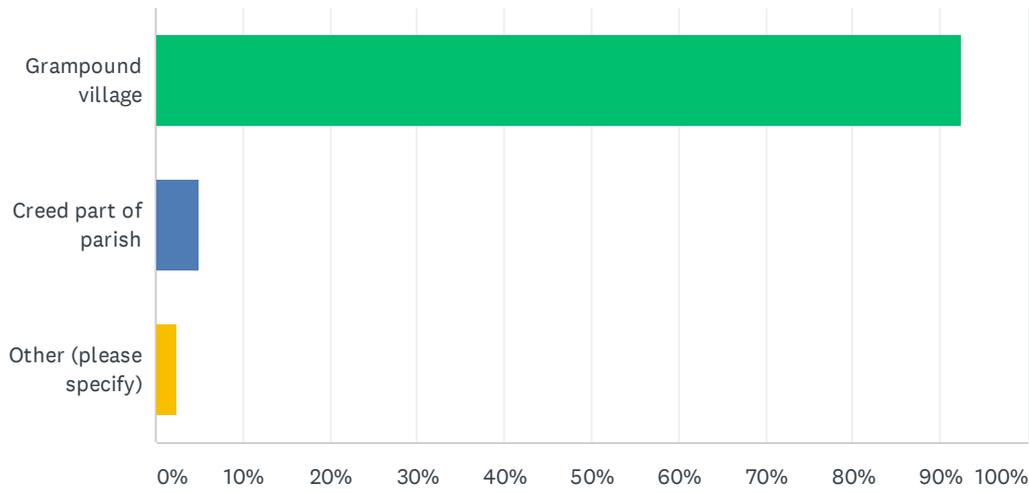


# Q1 Where do you live?

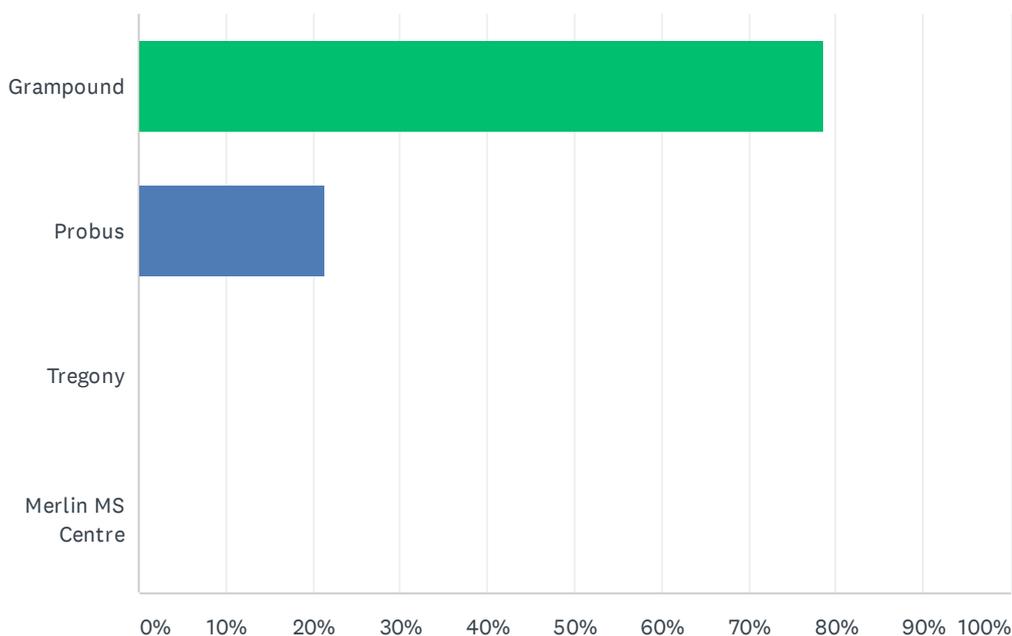
Answered: 80 Skipped: 0



ANSWER CHOICES	RESPONSES	
Grampound village	92.50%	74
Creed part of parish	5.00%	4
Other (please specify)	2.50%	2
<b>TOTAL</b>		<b>80</b>

## Q2 Which surgery do you normally use when you need to see a doctor or nurse?

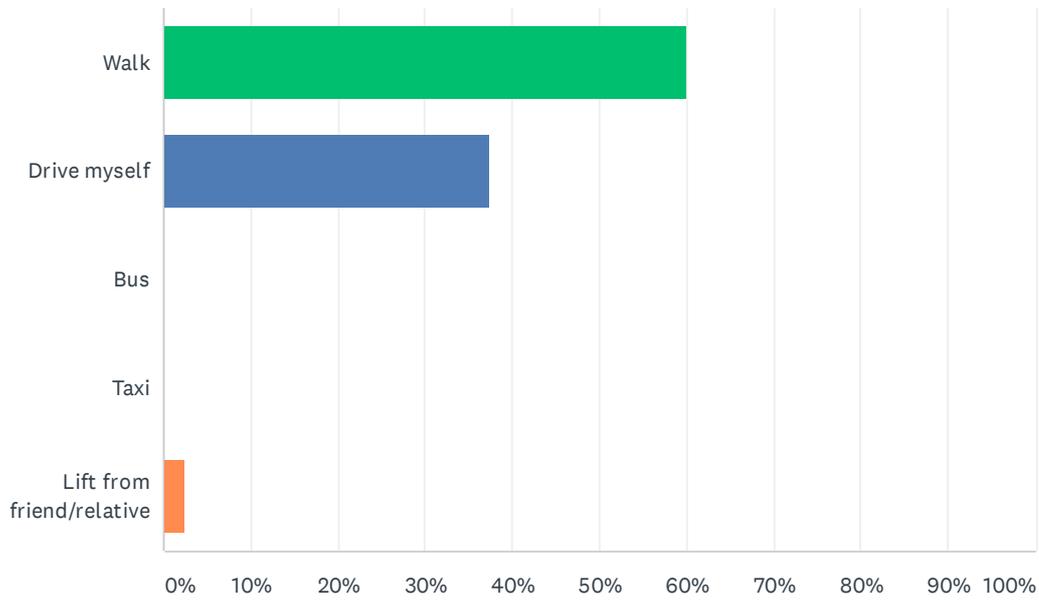
Answered: 80 Skipped: 0



ANSWER CHOICES	RESPONSES	
Grampound	78.75%	63
Probus	21.25%	17
Tregony	0.00%	0
Merlin MS Centre	0.00%	0
<b>TOTAL</b>		<b>80</b>

### Q3 How do you usually get to the surgery?

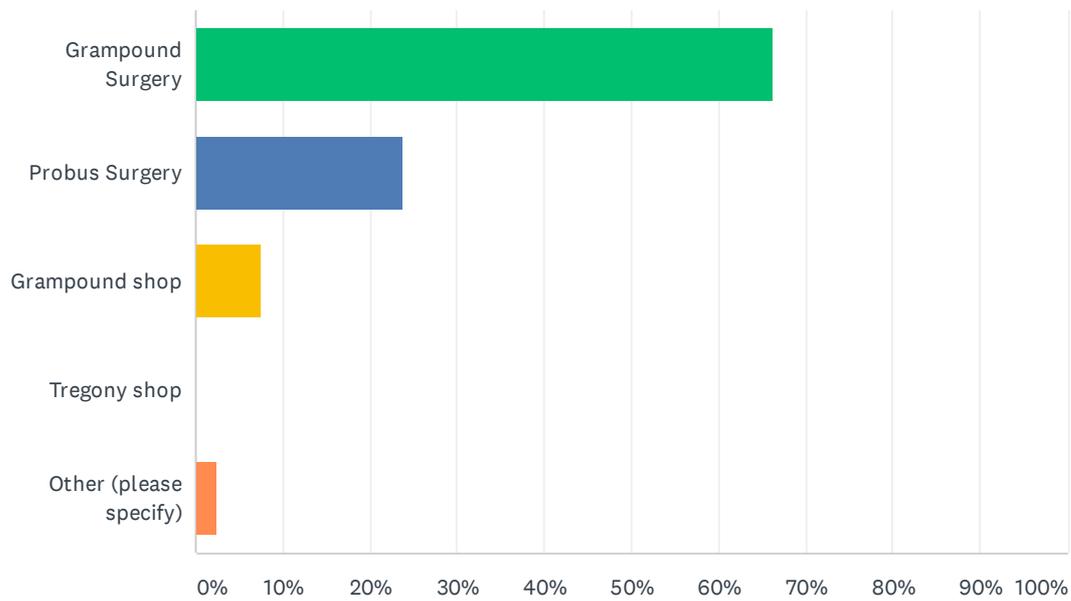
Answered: 80 Skipped: 0



ANSWER CHOICES	RESPONSES	
Walk	60.00%	48
Drive myself	37.50%	30
Bus	0.00%	0
Taxi	0.00%	0
Lift from friend/relative	2.50%	2
<b>TOTAL</b>		<b>80</b>

## Q4 Where do you normally pick up your prescriptions?

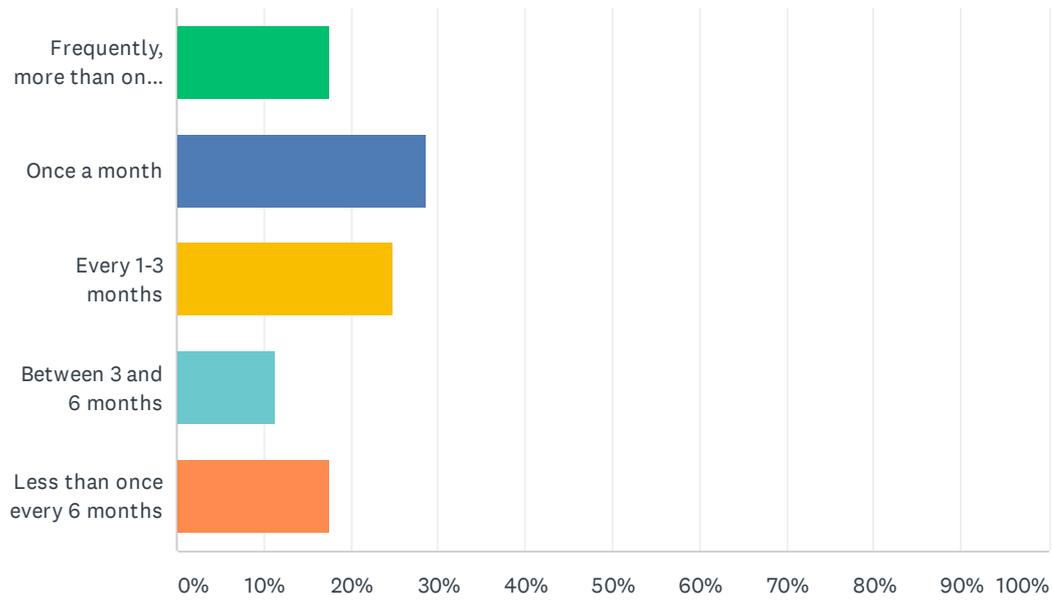
Answered: 80 Skipped: 0



ANSWER CHOICES	RESPONSES	
Grampound Surgery	66.25%	53
Probus Surgery	23.75%	19
Grampound shop	7.50%	6
Tregony shop	0.00%	0
Other (please specify)	2.50%	2
<b>TOTAL</b>		<b>80</b>

## Q5 How often do you visit the surgeries?

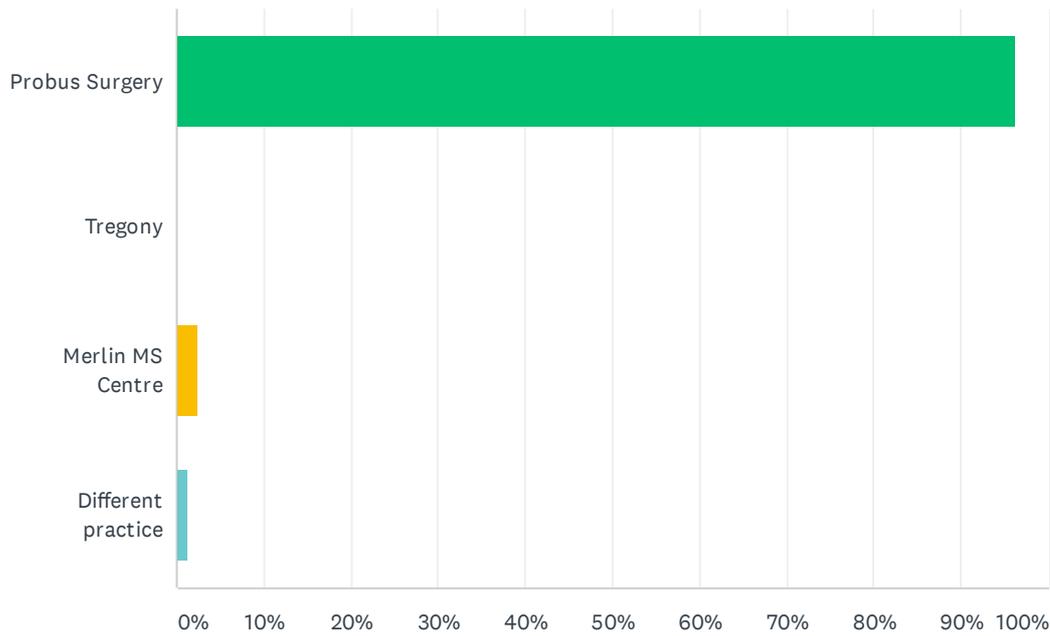
Answered: 80 Skipped: 0



ANSWER CHOICES	RESPONSES	
Frequently, more than once a month	17.50%	14
Once a month	28.75%	23
Every 1-3 months	25.00%	20
Between 3 and 6 months	11.25%	9
Less than once every 6 months	17.50%	14
<b>TOTAL</b>		<b>80</b>

## Q6 Which alternative surgery would you use if Grampound Surgery closed?

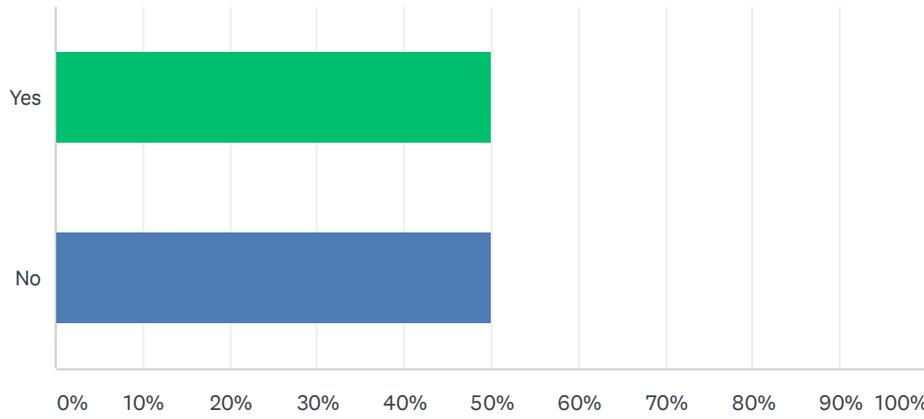
Answered: 78 Skipped: 2



ANSWER CHOICES	RESPONSES	
Probus Surgery	96.15%	75
Tregony	0.00%	0
Merlin MS Centre	2.56%	2
Different practice	1.28%	1
TOTAL		78

### Q7 Did you receive the letter from the doctors advising you of these potential changes?

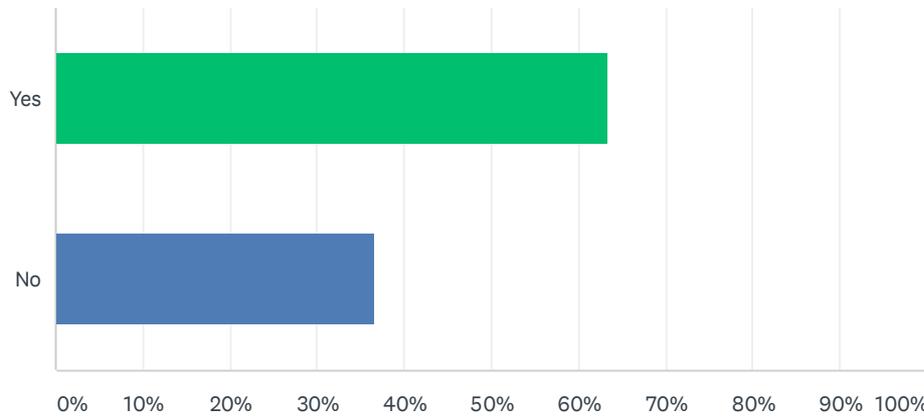
Answered: 80 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	50.00%	40
No	50.00%	40
TOTAL		80

### Q8 Have you completed the survey form provided by the doctors?

Answered: 79 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	63.29%	50
No	36.71%	29
<b>TOTAL</b>		<b>79</b>

## Q9 In your own words, what do you think about the proposals?

Answered: 75 Skipped: 5

### **Text of answers from residents:**

Some residents completed survey online.

Others completed paper version and their input has been added to the online database.

Date and time information relates either to when resident completed survey online, or when the information was input from the hard copy.

Personal information relating to names and other personal details have been changed to xxxx. Otherwise, text is exactly as per residents' input.

#	RESPONSES	DATE
1	It would have a big impact on our lives especially in the future. At the moment I can walk to the surgery but my spouse is less mobile and has to drive. xx needs regular prescriptions. We are in our 80s and when driving is no longer an option it would be very difficult to get to Probus surgery. We have a difficult walk from a higher level in the village to even reach the bus stop - boarding a bus and walking from Probus up to the surgery would be another obstacle. There are more older people in Grampound who have sight or mobility problems already.	3/31/2020 7:35 PM
2	Grampound Surgery, the people of Grampound can getthere who haven't got cars.	3/31/2020 7:33 PM
3	I am xx years old in April, I was born in Grampound. I have been christened, confirmed and married at Creed. I went to school here and have always loved Grampound. Doctor Stewart was very good to my family and I am sure he wouldn't want us to do without our surgery. I have seen quite a few people from different places at our surgery and I am sure they feel the same as Grampound people, so I beg you to keep our surgery.	3/31/2020 7:32 PM
4	We as a family, would be very sorry to lose the branch surgery at Grampound. We understand there has been a surgery in the village for many years. It is frequently used and greatly appreciated for its convenience as it is just a short walk away, at present both my spouse and I are able to drive (but not xxxxx), we are however concerned for those who are unable to drive and rely on buses.	3/31/2020 7:29 PM
5	I believe it would be devastating if the surgery closed, especially for the older generation who do not drive. Also relying on buses if they do not feel well enough to do so.	3/31/2020 7:27 PM
6	Probus Surgery have never offered to collect my prescriptions from Grampound. My husband and I have used Grampound about 4 times in 2.5 years as there were no available appointments in Probus.	3/31/2020 7:26 PM
7	Absolutely appalling that Grampound Surgery is being considered for closure again. I thought it was government policy to expand GP services, not contract them. DO NOT CLOSE Grampound Surgery!	3/31/2020 7:24 PM
8	My spouse has xxxxxxxxxx so it is much easier and more convenient to us to visit the Grampound Surgery rather than the Probus one. Perhaps the doctors could consider the patients' convenience rather than their own.	3/31/2020 7:22 PM
9	Grampound Surgery is important as I am not driving due to xxxxxx. If I have to go to Probus I have to get a bus or rely on my spouse taking me, which is not possible on days that she works.	3/31/2020 6:21 PM
10	At the moment, I can still drive myself and my spouse, we don't enjoy the best of health and both visit the doctors quite often. If I lose my licence we would find it difficult to get to and from Probus, we can still make it to the surgery in Grampound on foot. We would like to see Grampound Surgery stay open.	3/31/2020 6:19 PM
11	I feel dismayed. At the meeting with the PCT in 2011. Dr Ball assured us that the reduction in opening times at Grampound was not the thin end of the wedge leading to a complete closure. Many reasons were put forward to the need for the surgery such as people who do not have access to a car (especially those with children) would have great difficulty in an emergency having to wait for a bus. Elderly folk do not want to wait for a bus in any weather if they are feeling poorly and then walk up the hill at Probus. Mrs Rentoul was sitting next to me at the meeting and told me she had given the surgery to the Grampound village in perpetuity. Was the incorrect? With new houses being built either side of Grampound, it would seem short-sighted to close an essential service in the heart of the village when we now have many new residents.	3/31/2020 6:18 PM
12	Being a car driver the closure of Grampound Surgery would not affect me. For xxxx, the car park at Probus is too small and if Grampound closes the situation would be worse. Using the village shop to collect prescriptions is an excellent idea.	3/31/2020 6:16 PM
13	Unhappy. Very concerned as we might not be able to get to alternative practice at Probus if we don't have a car or have to give up driving. Buses may not be conducive to appointment times. Far more time consuming if dependent on bus timetables. Not everyone has the luxury of friends or relatives to depend on for lifts. Problematic as it to actually get an appointment either for Grampound or Probus, especially with the increased population of Probus. Really need to provide more facilities to cope with increase in population, rather than decrease amenities.	3/31/2020 6:15 PM
14	xxxxxx xxxx and I are not happy about the surgery at Grampound possibly closing. Neither of us drive. xxxx because of illness and it would make travelling by bus to Probus to attend	3/31/2020 6:12 PM

	there to pick up our medication etc. each time of course attend there in the first place. Also the buses are not always reliable.	
15	Closing Grampound Surgery would have a bad effect on the residents of Grampound, especially the older generations. If they are alone and do not drive, how would they get to Probus? Probus needs to offer more appointments at Grampound.	3/31/2020 4:49 PM
16	On the rare occasion that I visit Grampound Surgery I notice most patients have arrived by car so there is no reason they cannot drive (or be driven) to Probus.	3/31/2020 4:47 PM
17	In view of Probus Surgery having to take in more patients due to new housing estates it would be sensible to keep Grampound Surgery. I have been a patient of Grampound Surgery for over 30 years.	3/31/2020 4:45 PM
18	We are in the happy position of being able to drive - others living in the village are not so fortunate. We need a surgery in Grampound for all those elderly people who will not be able to get into Probus to see a doctor. Asking them to go the MS centre is a ridiculous proposal. Even getting to Probus by bus will be extremely difficult for them. This will increase GP home visiting if/when the surgery is closed - which defeats the object when time is of importance in medical care for doctors as well as patients. I feel the original survey was very biased against keeping the surgery open.	3/31/2020 4:43 PM
19	Grampound attracted me in part because of the surgery which could prove crucial at my time of life. The threatened closure does sound motivated by finance and the convenience of medical staff at the expense of residents who will find travel to another surgery awkward.	3/31/2020 4:35 PM
20	Doctors survey no opportunity to give opinion on the closure. Grampound is a busy community with lots of elderly residents. Although there is a bus service, it is not frequent enough to enable people to use the bus for appointments. Very sad that they are thinking, once again, of closing the Grampound Surgery. It is convenient and pleasant with easy parking and is close to village for walking. More effort should be made to encourage the use of Grampound Surgery by patients. If they close it, I hope they will make an effort to advertise use of the shop for collecting prescriptions.	3/31/2020 4:32 PM
21	I think it is a shame for the village but mainly the elderly and those without cars and especially those not wanting to ask others for help - maybe a list of people happy to drive others to appointments might help.	3/31/2020 4:29 PM
22	For able bodied people the closure should present few problems but for the elderly and those with no transport, the disabled, it could prove problematical!	3/31/2020 4:26 PM
23	If Grampound Surgery is closed, when my husband can no longer drive, it will be very difficult to get to Probus by bus. Also the same for the elderly people who live in the village.	3/31/2020 4:25 PM
24	It will be a real shame to lose the surgery. Terrible for people who don't drive - mainly older residents. How will people get to the surgery at Probus?	3/31/2020 4:10 PM
25	I can entirely see the need to find alternative surgery premises. The Mill Lane surgery was rented and the landlord decided to sell the building. I believe the Probus Surgery unit is the most viable alternative for local patients but also understand the concern of local residents with less mobility. On balance I believe Probus Surgery is the most accessible of all the alternatives. I think we are all very lucky to get the medical support we currently have. Perhaps we need to establish more details concerning local mobility needs and then decide how the community can best respond.	3/31/2020 4:05 PM
26	Not at all happy as there has always been a surgery in Grampound. Buses do not coordinate with appointments at Probus/Merlin Centre. To lose this service would be another nail in the coffin for this village.	3/31/2020 3:55 PM
27	At the moment I am in good health and seldom need to visit the doctor. Also I have a car and can easily reach any of the surgeries. However, both these factors could change and then the closure of the Grampound Surgery would cause difficulties. Already there are many older people in Grampound who may have poor health and who do not have a car, so the closure would have a very bad effect on them. Getting a bus when you are not well is unpleasant. Or parents with small children who may not have a car. Why did the surgery send out their survey only to some patients? Surely every patient has a right to have their opinion heard.	3/31/2020 3:47 PM
28	Grampound Surgery obviously needs considerable investment but if it is close, the Probus Surgery must be enlarged to cope with demand both surgical and parking. If the Grampound Surgery closed and prescriptions could only be collected from the Grampound shop, the residents would be left high and dry if the shop had to close for any reason.	3/31/2020 2:46 PM
29	Grampound Surgery should be kept open. At the moment, I am able to drive myself to the surgery but when the time comes when I am not, this will mean I am relying on lifts from	3/31/2020 2:29 PM

	relatives or friends. The bus service is not convenient for Probus Surgery because of the dangerous walk from the bus stop.	
30	Very poor, especially for those without access to a car. Grampound Surgery and its services is an important and valued part of the community. I object to its possible closure.	3/31/2020 1:47 PM
31	They would be very inconvenient for me and many others.	3/31/2020 1:42 PM
32	The village needs its surgery, not all people drive and if you are elderly and have to take a bus it is quite a walk from the bus stop to Probus Surgery and there is no direct bus to Tregony. It is difficult to get an appointment at the best of times, if you have to coordinate it with bus times it will be impossible. The surgery is a vital part of the village and has been for years.	3/31/2020 1:40 PM
33	Re expanding Tregony, Tregony already has a surgery (Roseland practice) so no need for ours to expand there. 1) Re not "up to date" has been workable to date, e.g. if wheelchair access a problem, patients are assisted to Probus? 2) Many large practices have more than one main surgery. Grampound ideal as on main route, parking easy. 3) More not less appointments at Grampound would ease congestion at Probus. 4) Parking/access up Tregony Road to Probus Surgery by car can be a nightmare. Getting stuck/difficulty backing, access from bypass scary!	3/31/2020 1:36 PM
34	Dreadful	3/31/2020 1:32 PM
35	On the whole, we believe this is a bad proposal. The surgery is very important to the village and in our case one of has long term medication needs. Every month a repeat prescription is needed with blood tests also needed on a regular basis. We also don't always have a car available to get to Probus.	3/31/2020 1:31 PM
36	I do not agree with the proposals to close. Probus Surgery will get busier, appointments likely to be less available and the car park will be awful. Bus routes go the centre of Probus and it is not an easy walk. Grampound has had a surgery for many years and it is a vital part of the village.	3/31/2020 12:39 PM
37	Have lived in Grampound all my life, never without a surgery. With the inhabitants of Grampound getting larger it is more important that we have a surgery. I understand the Pharmacists area needs to be developed, so there are issues.	3/31/2020 12:36 PM
38	Very inconvenient for people who have difficulty in getting to Probus Surgery.	3/31/2020 12:34 PM
39	Stupid. With all the new developments esp. in Probus, Probus and other surgeries are overstretched and it takes even longer to get appointments. We should ensure those medical facilities we have are expanded not closed down. Overall we are very lucky with our GP service but nothing should be done to make appointments less available. It is not eco friendly to make more care rides for alternative surgeries.	3/31/2020 12:32 PM
40	The closure would put a strain on Probus Surgery. It would also make it difficult for older residents to travel to Probus.	3/31/2020 12:29 PM
41	Understand the challenges for the practice to continue services in Grampound if the branch closed but it is important for a village with this population size. Need to consider other ways to deliver services and locations in Grampound that could potentially provide outreach care/services to local people in Grampound, e.g. local shop/coffee shop/village hall meeting room/church and digital technology.	3/31/2020 12:27 PM
42	Drastically bad for the village, it will make getting an appointment at Probus virtually impossible.	3/31/2020 12:14 PM
43	I think the idea of closing Grampound Surgery is a very bad move. At the moment I can drive but when the time comes and I am unable ... the surgery at Probus is very difficult to reach by bus as the walk from the bus stop is dangerous! We often have to wait for appointments as it is, if everyone from Grampound moves to Probus (our nearest). How will they cope with the influx of extra demand.	3/31/2020 12:12 PM
44	Its difficult enough to get an appointment at the moment if Grampound Surgery closes, it will bring more pressure to bear on Probus Surgery.	3/31/2020 12:11 PM
45	I believe the surgery should remain open as it is practical for most of the residents.	3/31/2020 11:45 AM
46	It is sad to lose such a great local facility when we are trying to build community spirit, especially here in Grampound.	3/31/2020 11:43 AM
47	Having not seen the letter I'm not sure what they ask. The village needs the surgery, there's a lot of old and young children in village now. I'm sure that having a surgery attracts young families. Also carbon footprint of having to drive to other villages for routine GP services.	3/31/2020 11:37 AM

48	Info on website was pretty limited and never got the letter so not sure I really understand what the proposals are. Access to Probus Surgery is difficult by bus with a walk at the end and the road is already pretty busy and restricted - adding Grampound workload will make it much worse. If the surgery must close, alternatives within the village should be explored.	3/31/2020 11:32 AM
49	Probus Surgery is already busier due to new housing developments so consider my local surgery in Grampound even more useful. It is essential for older people to have somewhere in walking distance of the village.	3/31/2020 11:28 AM
50	Capacity and appointments at Probus already not adequate. The surgery, if closed, would severely impact on elderly patients and younger adults and children without car access. The village of Grampound continues to increase in population so if the arguments to close in the past were rejected, they should be again.	3/31/2020 11:25 AM
51	Again there is no consideration for the elderly or those without transport and yet the population of Grampound is increasing. These proposals cannot be carried out without public consultation. New surgeries were opened at Hewas Water and Roseland with fewer patients. Unfortunately again, public support of the medical profession will be decreased because of lack of consideration of patients but more orientated so self gain convenience.	3/30/2020 8:30 PM
52	Unacceptable	3/30/2020 8:24 PM
53	I am disturbed that Grampound might no longer have a doctors surgery. In my own case, I can still drive and so Probus or the Merlin Centre are not difficult; it occurs to me that this might not always be the case. Even as I now am, there have been occasions in recent years when it has been important for me to access a surgery close to home, i.e. in Grampound. I am very aware that there are many people in Grampound who do not have access to a private car and for whom a trip to Sticker or Probus involves a time-consuming bus journey. This is not acceptable for people who are old or ill and especially not in bad weather. I think it is important for the village for a way to be found to retain this service.	3/30/2020 8:21 PM
54	I think its a shame for our oldies that can't get around very well.	3/30/2020 8:11 PM
55	It would be a sad loss for the community particularly as Probus Surgery is so busy.	3/30/2020 8:09 PM
56	Grampound Surgery should be retained especially to help the older members of the community who are limited by having no transport.	3/30/2020 8:08 PM
57	I think it would be very sad to lose Grampound, lots of elderly would struggle to get to Probus, it would mean 3 hours (up to) on the bus and a walk along a busy road. I prefer Grampound as its easier to get an appointment and convenient for appointments.	3/30/2020 8:05 PM
58	I find it very distressing and disappointing that the surgery site should be sold without residents knowing about it, one questions if the surgery was aware Grampound Surgery was set up as such by Dr Stewart, then the Rentoul's, for the people of Grampound so they don't need to leave the village. For those of us who rely on its proximity and ease of access, this is a big blow. Travel by bus to Probus can mean at least 2 even 3 hours out of one's day, let alone waiting for delayed buses, poor weather, distance to walk along a narrow, and difficult lane. Currently a blood appt. for example here in the village can be dealt with, with time to carry out one's other activities.. Claimed as unfit for practice the last time, one feels the surgery should have been maintained or improved to make it fit for practice from then and now. Asking us to attend only Probus, without the chance of appts. here will surely make the difficulty of getting an appointment even worse. I do not wish to have to go to Probus for medication collection, but have also found can often take 2 weeks or more for a full prescription to reach Grampound Village Store. Grampound may have seemed quieter, but one's medication is very often, if not usually, ready the next day.	3/30/2020 8:00 PM
59	Its going to be dreadful to think of this village without its surgery. For me to get to Probus I will like other OAPs have to pay for a taxi. I allow 3 days for my drugs at present but it will take a week for me to get them back from Probus.	3/30/2020 6:14 PM
60	Very much against. Being elderly it is increasingly difficult to get to Probus surgery when I am forced to (because grampound doesn't have a locked cabinet for certain types of prescription). Car parking there is horrendous, and moving forward when I can't drive I will need to rely on others to get there. This is not a problem living so close to grampound surgery, and parking there is so easy. The less short journeys made by car, the better for all of us as well.	3/12/2020 9:11 PM
61	I think that the closure of this surgery will put more pressure on the others and to get an appointment time now is difficult enough now	3/12/2020 9:30 AM
62	Closing Grampound Surgery would make it very difficult for some Grampound residents to see a doctor at all.	3/4/2020 12:28 PM

63	We are extremely disappointed at the prospect of the surgery closing as we both have serious health problems.	3/4/2020 10:39 AM
64	This decision to close Grampound surgery has been taken without consideration of the patients - whose welfare should be top priority. Not everyone is able to get to an alternative surgery.	2/29/2020 9:39 AM
65	Our primary concern is for those who would lose easy access to medical service through disability, illness, and/ or lack of transport. Not us currently but could well be in the future. Probus surgery would have to take up all the slack - could the current facilities there absorb all the additional appointments, dispensing and parking? Getting timely appointments has become more and more difficult over time and this proposal would lead to a further erosion of services.	2/28/2020 2:08 PM
66	Possibly motivated more by financial need than out of genuine concern for patients.	2/27/2020 9:28 AM
67	I don't want to see our surgery close. It is an essential service in a mixed community. We have all ages and many non-drivers . Public transport in either direction is not really viable; if you feel ill you don't want to take hours to get to a surgery or you may have an impairment that makes it hard to achieve.	2/26/2020 11:58 AM
68	Y	2/25/2020 7:50 PM
69	Disappointed for the older community	2/25/2020 5:25 PM
70	A travesty especially for the elderly, disabled and those that are limited with travel.	2/25/2020 4:13 PM
71	I think this will create a real problem for people who rely on Grampound surgery who are without transport. And one day this could easily turn out to be me	2/25/2020 3:54 PM
72	It is obvious that finance and not the well being of patients is behind this repeated attempt to close the surgery. No thought is being given to the inconvenience it will cause. Many elderly residents do not have access to private transport.	2/25/2020 12:11 PM
73	Grampound has a large number of elderly people who I am sure find a local surgery easy to use and get to. When they loose the use of a car, the surgery being in another village would cut them off from vital care.	2/24/2020 6:29 PM
74	Not pleased, the time will come soon when I may have to relay on help getting to any Surgery.	2/24/2020 12:20 PM
75	We are very sad about this as we have just moved into the village and chose our new home to be within walking distance of the surgery as we are both pensioners.	2/22/2020 1:20 PM

## Q10 Any other comments?

Answered: 39 Skipped: 41

### **Text of answers from residents:**

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Others completed paper version and their input has been added to the online database.

Date and time information relates either to when resident completed survey online, or when the information was input from the hard copy.

Personal information relating to names and other personal details have been changed to xxxx. Otherwise, text is exactly as per residents' input.

#	RESPONSES	DATE
1	I hope our prayers will be answered.	3/31/2020 7:32 PM
2	Please do not close the branch surgery. I always understood it was built for the benefit of Grampound residents by Dr Stewart.	3/31/2020 7:29 PM
3	How would a closure affect patients wanting appointments?	3/31/2020 7:27 PM
4	My spouse and I would certainly use Grampound Surgery much more if Probus suggested this to us.	3/31/2020 7:26 PM
5	Equally appalling that so few residents have received a survey form by post. This smacks of a contrived consultation - or is the result already decided?	3/31/2020 7:24 PM
6	Some people do not drive in Grampound so the existing surgery is more easily accessible to them on foot. Outreach should be the watchword, not withdrawing to my ivory tower. I acknowledge Probus is bigger/better equipped than Grampound but will the day come there is only one central source of healthcare in all of Cornwall to which people will have to transport themselves? Tell the doctors to get on their bikes particularly for elderly and infirm people.	3/31/2020 7:22 PM
7	Stopping use of the car park out of surgery times means more cars parking on Mill Lane at night and weekends which often causes cars parking on pavements.	3/31/2020 6:21 PM
8	It is difficult to get an appointment at Probus and Grampound, the Merlin Centre is not enough for a surgery plus car parking is limited. I don't see it as a replacement option. I appeal to you to do your best to keep surgery open.	3/31/2020 6:19 PM
9	There are also many elderly people living in Grampound which it would affect. I have lived in Grampound for over 50 years and am now in my late 70s.	3/31/2020 6:12 PM
10	The care offered at Probus is excellent. When I visit Grampound Surgery it feels like a step back in time.	3/31/2020 4:47 PM
11	I have no complaints about the facilities at Grampound Surgery and trust that no NHS jobsworth will disagree.	3/31/2020 4:35 PM
12	Could the village have one morning a week dedicated to teh elderly or those without transport where a Probus doctor could hold a surgery in the village hall, Or as a village could we fund raise for a surgery portacabin kept near the village shop which could be used by a Probus doctor once a week?	3/31/2020 4:29 PM
13	Keep Grampound Surgery open.	3/31/2020 4:25 PM
14	Should Grampound close, could Probus cope? Extra traffic and car parking let alone extra patient base.	3/31/2020 4:10 PM
15	If Grampound Surgery closed, Probus Surgery enlargement should address separate waiting rooms for GP and minor surgery requirements and some facilities for those people who take patients for minor surgery and have to wait several hours for them. Many people come considerable distances from around the county and it is a long day for their drivers.	3/31/2020 2:46 PM
16	If appointment times could be met many difficulties could be overcome. Past experience of visits to Probus have meant a delay in appointment time leading to a missed bus and an hour wait in Probus to get back home.	3/31/2020 2:41 PM
17	There has been a doctors' surgery in Grampound since 1873. Why change now when the population is increasing in Grampound.	3/31/2020 2:29 PM
18	I have always used Grampound Surgery since originally being a resident of Grampound. If it closed, I would re-register nearer home but further from my work.	3/31/2020 1:42 PM
19	If there is money to build a new surgery in Tregony, who already have another doctors' practice there, then build the new surgery in Grampound which is on the main bus route.	3/31/2020 1:40 PM
20	I trust the decision has not already been made and the various rumours about sale are false.	3/31/2020 12:39 PM
21	It's so unfair for a few people to be able to make such strong decisions.	3/31/2020 12:34 PM
22	We need to keep a surgery in Grampound. We have many older people who do not drive.	3/31/2020 12:12 PM
23	Please don't close the surgery the local facilities are so useful.	3/31/2020 11:43 AM
24	I don't think doctors want Grampound or they would have bought the freehold in 2011. Shoddy we've not had a letter, seems that PC wasn't told either.	3/31/2020 11:37 AM

25	Shoddy communications. If the doctors wanted to keep the surgery, they could have bought the freehold themselves rather than let it be sold under them!!	3/31/2020 11:32 AM
26	Transport locally is difficult and limited, local people need to keep local facilities to retain residents and encourage new families too.	3/31/2020 11:28 AM
27	The public consultation appears to have avoided contacting a significant number of affected individuals and is thus invalid.	3/31/2020 11:25 AM
28	4 household members	3/30/2020 8:08 PM
29	This proposal is being handled very badly; we have not received any notification or survey from the practice and we understand there are many many patients in the same situation.	3/4/2020 10:39 AM
30	Grampound has many elderly people with increasing needs, and it is an expanding village, the obvious reasons why this facility should not be removed. The NHS needs local surgeries to continue rather than using A&E as a backup.	2/29/2020 9:39 AM
31	We've heard the shop/coffee shop could be used as an alternative venue but believe confidentiality would be compromised should this happen.	2/28/2020 2:08 PM
32	We moved to Grampound encouraged by the thought that, if need arose in later life, there was a surgery close at hand. One day we shall no longer be driving.	2/27/2020 9:28 AM
33	This is not a poor practice. It has been a high earner for a long time. Having some services only available in Probus is acceptable but we still need basic provision in the village of Grampound. If the surgery has indeed already been doomed by the sale of the land then a swift alternative should be found. Miranda maybe? It was inconsiderate and short sighted not to inform the village sooner We may be better placed to offer a solution than the management team at the practice.	2/26/2020 11:58 AM
34	Y	2/25/2020 7:50 PM
35	Journey to Probus or any other surgery need a car. The bus route to Probus Surgery means a steep climb.	2/25/2020 5:25 PM
36	No	2/25/2020 4:13 PM
37	At a time when we should be thinking about minimising the use of vehicles, having to access surgeries outside the village will only increase the carbon footprint. In addition, Probus surgery appears to be already at capacity.	2/25/2020 12:11 PM
38	Probus is always so busy, and I find it quite stressful there, the staff are so busy I feel like a nuisance.	2/24/2020 12:20 PM
39	Many people walk to this surgery. There are many new houses being built in the area and therefore many more people will be walking to the surgery and not driving. Thus helping the planet !	2/22/2020 1:20 PM